

How to Read Your



Mobile Bill

@unifi

BILL OVERVIEW

Hello **NUR KASIH BINTI ABDULLAH**

Here's a summary of your May-22 unifi Mobile bill.

www.digital.sdn.bhd 300201002726 (573389-H)
Level 8B, Menara TM, 50672 Kuala Lumpur
ST ID: W10-1006-32000464
INVOICE

1 **Total Amount Payable**
RM62.70

2 Account No: 1234567890
Bill No: 1022022040104812198
Bill Date: **01 May 2022**
Credit Limit: RM300.00
Deposit: RM0.00

3 **MANAGE YOUR ACCOUNT EASILY WITH MYUNIFI APP**

4 **CHARGES**

4.1	Remaining balance from previous month	RM0.00
4.2	This month's charges	RM59.15
	Service Tax	RM3.55
4.3	Total charges for this month - Pay before 22 May 2022	RM62.70
	Rounding Amount	RM0.00

Total Amount Payable **RM62.70**

5 **JomPAY**
Bill Code: 8888
Ref. I: 1234567890
JomPAY Online at Internet and Mobile Banking with your current, savings or Credit Card accounts

6 NUR KASIH BINTI ABDULLAH
LOT 9, JALAN BUNGA MAWAR,
41000 SUNGAI BULOH,
SELANGOR

7 **Your New unifi Bill is Here!**
Go to <https://www.myunifi.com.my/16/>
Product and Services' This message will be sent to here
/td-p47934 to find out more.



- 1 Total amount to be paid**
This is the total amount that you are required to pay for this bill (including tax).
- 2 Account details**
Your account number, the date this bill was issued, bill number, credit limit and deposit amount you paid (if any).
- 3 myunifi app**
Download myunifi app from Apple App Store, Google Play or Huawei AppGallery for a seamless experience of making payment and viewing bills for unifi home. Simply click the icon to learn more. Please note that myunifi icon will be clickable when you view your bill on your device.
- 4 Charges summary**
Here, we will show the summary of all charges for this month, tax and remaining balance from previous month (if any).
 - 4.1 Remaining balance from previous month (if any).
 - 4.2 List of this month's charges.
 - 4.3 **Payment due date**
You need to make payment before the due date to avoid any service interruption.
- 5 JomPAY**
Information on JomPAY such as Biller Code and reference number.
- 6 Billing address**
If you opt for bill delivery via post, your bill will be sent to this address. If you subscribe to TM eBill, your bill will be sent to your registered email address.
- 7 Bill message**
Message to highlight on your bill and payment matters.
- 8 Payment barcode**
Use this payment barcode when you make payment over the counter or at kiosk.

YOUR DETAILED CHARGES

Account No: 1234567890



9

Remaining balance from previous month

Description	Date	Gross (RM)	Tax (RM)	Amount (RM)
Previous Balance	-	-	-	62.55
Payment				
IPAY88 - AUTO DEBIT	11/04/2022	-	-	-62.55
Sub Total				-62.55

Total: RM0.00

10

This month's charges

Summary Charges

Description	Gross (RM)	Discount (RM)	Amount (RM)
Monthly Charges	99.00	-40.00	59.00
Usage Charges	0.15	0.00	0.15
Other Charges	0.00	0.00	0.00

Total: RM59.15

À la carte

Description	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
TM Staff Plan	01/05/2022	31/05/2022	59.00	0.00	59.00
10GB LTE hotspot	01/05/2022	31/05/2022	40.00	-40.00	0.00
Special Number SMS	-	-	0.15	0.00	0.15
Mobile Calls	-	-	0.00	0.00	0.00

9

Remaining balance from previous month

This section will show the balance from your previous bill and latest payment transaction/s as well as any bill adjustment for your previous bills.

10

This month's charges

We will display all charges for this month including monthly subscription fee, call plan, usage, one time charge and value added services. Charges displayed are not inclusive of tax.

YOUR DETAILED CHARGES

Account No: 1234567890

This month's charges - continued

						À la carte
Description	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)	
National Calls	-	-	0.00	0.00	0.00	

Total: RM59.15

TOTAL this month's charges

RM59.15

11

Tax Summary

Description	Total Before Tax (RM)	Total Tax (RM)
Service Tax - ST	59.15	3.55
Service Tax - NT	0.00	0.00

Total: RM3.55

11

Tax summary

Total tax amount based on the total of this month's charges.

IMPORTANT

If you subscribe to multiple services/lines, detail charges for each service/line will be displayed in **This month's charges** section.

USAGE/PURCHASE HISTORY

Account No: 1234567890



12

01110000901 Calls Usage	Mobile Calls	RM0.00
	National Calls	RM0.00

13

Details on call usage

Mobile Calls

Date	Time	Called To	Duration	Amount (RM)
29/04/2022	21:55:18		00:00:55	0.00
Total				0.00

National Calls

Date	Time	Called To	Location	Duration	Amount (RM)
22/04/2022	16:38:19		SG PLONG	00:00:32	0.00
Total				0.00	

12

Call usage summary

Summary of call usages related to service number/ID. If you have multiple service/line, usage summary will be displayed according to the service number/ID.

13

Details on call usage

Itemised bill such as date, time, phone number, call destination, duration and amount. It will also be segregated by call type such as National, Mobile, International and Special Numbers/Others.

USAGE/PURCHASE HISTORY



Account No: 1234567890

Bill Date: 01 May 2022

14

01110000901 SMS Usage	Special Number SMS	RM0.15
--------------------------	--------------------	--------

15

Details on SMS usage

Special Number SMS

Date	Time	Number Messaged	Amount (RM)
06/04/2022	13:15:54	6066555	0.15
Total			0.15

14

SMS usage summary

Summary of SMS usages related to service number/ID. If you have multiple service/line, usage summary will be displayed according to the service number/ID.

15

Details on SMS usage

Itemised bill such as date, time, phone number and amount.

16

unifi Rewards Membership No : 12345678
For more info visit: unifi.com.my/rewards

1209
Total points as at 30 Apr 2022

17

Payment Channels

Self-care

- myunifi App
- unifi Portal (unifi.com.my)
- JomPAY online

Click [here](#) for a list of participating banks

E-Wallet (Mobile Apps)

- Boost
- Touch'n Go
- Shopee
- BigPay
- Lazada

Over the Counter

- TM Authorized Dealer (TAD)
- 7-Eleven
- 99 Speedmart
- Epay
- ONEPAY (MT)
- POS Malaysia
- Ejen Bank Berdaftar BSN (EBB)

Kiosk / ATM Machine

- TMpoint
- ATM banks via JomPAY
- PayQuik

18

unifi Mobile
UNLIMITED DATA, CALLS & TEXTS

- 10 GB LTE Hotspot
- Free access to over 11,000 wifi@unifi locations nationwide

Subscribe now at unifi.com.my/postpaid

ONLY RM99
RM59* monthly

*Terms and conditions apply

19

NEED TO GET IN TOUCH?
Contact us here on these platforms!

16

unifi Rewards
This section will display unifi Rewards details. Click the link provided and you will be directed to unifi Rewards page. This function will be clickable when you view your bill on your device.

17

Payment channels
This is the list of payment channels that you can choose from to pay your unifi bills.

18

Promotion banner
You can find our latest promotion and product offerings here. Click the banner and you will be directed to the promotional site. Promotion banner will be clickable when you view your bill on your device.

19

Contact us
You can contact us at any time via these platforms. Click on the link or icon and you will be directed to the sites. This function will be clickable when you view your bill on your device.

20

BILL PAYMENT

Payment made later than the due date stated on the front page will cause temporary service disconnection. A reconnection fee of RM10.00 will be charged for service reconnection of each service.

SERVICE TAX (ST)

In accordance with the implementation of the Service Tax Act 2018, 6% Service Tax (ST) will be charged for all taxable products and services effective 1 Sept 2018.

Note: ST – Taxable services at 6% rate

NT or (#) – Non-taxable services

SE - Exempted from ST

ATTENTION

1. This bill is final and authorized by the Finance Division, TM as the total amount due.
2. Any bill dispute MUST be lodged within 30 days of the bill date. TM reserves the right to reject customers bill dispute complaint lodged beyond the stipulated period in accordance to TM T&C.
3. Only payment made before the due date will be credited in this bill. Otherwise it will be reflected in the next bill.

PENYATAAN PRIVASI TM

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM customer. For details of the policy, please refer to TM Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

20

Important Notice

Here you will find other details and important messages related to your bill.