

FAQ FOR GOL TERBAIK UNIFI CONTEST

1. **Can I join if I'm not a unifi customer?**
Yes you can. To enter the contest, you just need to 'Like' the unifi Facebook page as part of the contest entrance process.
2. **I'm not a Malaysia resident, but I would like to join the contest.**
Sorry, the contest is only open to Malaysian residents with a valid address in Malaysia.
3. **I'm 17 years old, can I participate?**
Unfortunately, the contest is only open to those 18 years of age and above.
4. **Can I join the contest if I'm a TM employee?**
Entrants must not be permanent and/or or contract employees of TM, representatives and/or agents (including advertising and promotion agents) of TM and its subsidiaries and related companies. Click [here](#) to refer to the full terms & conditions.
5. **Can I send multiple entries to boost my chance of winning?**
No. Multiple entries are not permitted. Only one (1) entry per person is allowed.
6. **When is the start and closing period for the contest?**
Contest begins at 3pm the day after the match day, and ends 24 hours later at 3pm. Entries after the Submission Period will not be considered.
7. **How do I join?**
You need to select your best goal via reactions on unifi Facebook page. After choosing your best goal, you'll need to creatively describe the moment. You will also need to include #AksiSetiapDetik with your answer.
8. **How do I win?**
Goal that receives the most reaction clicks will win the Gol Terbaik unifi. Fans who chose the goal and creatively describe the moment will win an exclusive prize from unifi.
9. **What is the criteria to win?**
Winners will be selected based on contest rule compliance, correct goal selection and the most creative caption.
10. **I won the contest, but I did not realise it until it was too late. Can I still claim my prize?**
No. Efforts will be made to notify the prize winner for seven (7) days via Facebook Private Message but if the winner fails to respond to our notification attempts within this time or provide a valid Malaysia address for delivery of the prize, unifi reserve the right to disqualify that entry.
11. **When do I receive my prize?**
Winners to receive prizes in THIRTY (30) working days.
12. **I did not receive my prize, I just realised I put the wrong address. What do I do?**



unifi will not be held responsible in the event that prize fulfillments are not completed due to incorrect details provided by entrants.

13. I do not like my prize. Can I return it and exchange for a new one?

Sorry, prize given cannot be exchanged or returned.