

## **SPECIFIC TERMS: UNI5G Postpaid for Consumer**

### **1. GENERAL**

This is our Specific Terms for Postpaid Mobile Service and it is incorporated and forms part of the **Consumer Terms and Conditions for Postpaid Mobile Service** (“Consumer T&C”). All the capitalized words in the Specific Terms will have the same meaning ascribed in the Consumer T&C.

These are some of our limitation you should be aware of:-

#### **USAGE LIMITATION ON OUR POSTPAID MOBILE INTERNET DATA:-**

- PEER TO PEER TRAFFIC: POSTPAID MOBILE INTERNET DATA IS CAPPED AT 64kbps.
- VIDEO STREAMING WILL BE BASED ON THE SPEED. (IF YOU GET 5Mbps SPEED AND WILL EXPERIENCE HD STREAMING QUALITY).
- OUR POSTPAID MOBILE SERVICE ALLOWS YOU TO USE VOICE AND MOBILE INTERNET DATA ON YOUR MOBILE PHONE. HOWEVER, IT COMES WITH A LIMITED TETHERING SERVICE AS SPECIFIED BELOW.
- FOR NON 5G PHONE (S), THE LINE MAY BE SUSPENDED UPON USAGE EXCEEDING 2000 VOICE MINUTES AND/OR 5GB OF INTERNET DATA AS OUR PLAN IS OPTIMISED FOR SMART PHONE THAT SUPPORTS 5G AND ABOVE (please check if your phone supports 5G at <https://unifi.com.my/5G>)
- EACH VOICE CALL DURATION WILL LAST ONLY TO A MAXIMUM 120 MINUTES, AFTER WHICH IT WILL BE AUTOMATICALLY DISCONNECTED.

### **2. OUR PLAN**

For further information, please refer to <https://unifi.com.my/personal/mobile/postpaid>

For the avoidance of doubt, this Plan is not limited to existing Consumer of Telekom Malaysia Berhad and TM Technology Services Sdn Bhd.

### **3. ROAMING**

Our voice and mobile internet data services plan we are giving you is exclusively for your use in our home country only and does not apply when you are Roaming. If you are Roaming, please check out the rates at <https://home.unifi.com.my/personal/mobile/roaming>

### **4. INTERNATIONAL DIRECT CALLING (IDD)**

Our voice and mobile internet data services plan does not include any IDD calls made by you. If you wish to make any IDD calls, please check out the rates at <https://home.unifi.com.my/personal/mobile/international-direct-dial>

**5. TETHERING FEATURE AND PASS**

Our Postpaid Mobile Service allows tethering of mobile internet data as provided in your chosen Plan. For more information, please refer to <https://unifi.com.my/mobile/postpaid/addon>

**6. EXCEED QUOTA**

For data, once subscribed data quota depletes, you may choose to purchase Add-On data from <https://mobile.unifi.com.my/mobile/postpaid/addon> to enjoy high-speed internet. Otherwise, you may still enjoy reduced speed data browsing with no additional charges. For SMS is charged at pay-as-you-use rate of RM0.15/SMS.

**7. DIRECT CARRIER BILLING (DCB)**

Our mobile postpaid direct carrier billing service will be available 120 days after the date of activation of your mobile service. For more information, please visit our website at the following URL address: <https://home.unifi.com.my/personal/mobile/pay-with-unifi-mobile>

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