

SPECIFIC TERMS: POSTPAID MOBILE PLAN FOR CONSUMER

20180928

1. GENERAL

This is our Specific Terms for Postpaid Mobile Service and it is incorporated and forms part of the **Consumer Terms and Conditions for Postpaid Mobile Service** ("Consumer T&C"). All the capitalized words in the Specific Terms will have the same meaning ascribed in the Consumer T&C.

Whether you are in the country or exploring the world, we make our plan easy and simple for you to stay in touch with your friends and family. Unless we give you Promotion, we only have one plan for you and this is your only plan.

These are some of our limitation you should be aware of:-

USAGE LIMITATION ON OUR POSTPAID MOBILE INTERNET DATA:-

- PEER TO PEER TRAFFIC: POSTPAID MOBILE INTERNET DATA IS CAPPED AT 64kbps.
- VIDEO STREAMING WILL BE AUTO-TUNED TO 480P WIDE SCREEN (BY THIRD PARTY STREAMING SOFTWARE).
- OUR POSTPAID MOBILE SERVICE ALLOWS YOU TO USE VOICE AND MOBILE INTERNET DATA ON YOUR MOBILE PHONE. HOWEVER, IT COMES WITH A LIMITED TETHERING SERVICE AS SPECIFIED BELOW.
- FOR NON BAND 5 PHONE (S), THE LINE MAY BE SUSPENDED UPON USAGE EXCEEDING 2000 VOICE MINUTES AND/OR 5GB OF INTERNET DATA AS OUR PLAN IS OPTIMISED FOR SMART PHONE THAT SUPPORTS BAND 5 AND ABOVE (please check if your phone supports band 5 at <https://unifi.com.my/mobile/postpaid/phone-compatibility.html>).

2. OUR PLAN

For further information please refer to <https://unifi.com.my/personal/mobile/postpaid>

Our Plan and special price of RM99 is after the application of broadband Discount (RM40.00) and is only available for Consumer whom fulfil any one or more of the following conditions

- (a) If you are a Consumer of Telekom Malaysia Berhad ("TM") subscribing Unifi Broadband or Streamyx under your name and the account is an Active Account; and/or
- (b) If you are a Consumer of webe Broadband subscribing the service under your name and the account is an Active Account.

It is important that a Consumer retains atleast one valid Active Account of the services mentioned in 2(a) and/or 2(b) throughout the subscription of our Plan to enjoy the Services and broadband Discount

For the avoidance of doubt, if a Consumer terminates or has no Active Account of either 2(a) and/or 2(b) then webe may at its sole discretion charge the said Consumer

- a) the prevailing price of our Plan (RM139.00) without any broadband Discount/reduction; AND/OR
- b) Pro-rated charges of the prevailing price of our Plan (RM139.00) if the termination is done in between billing cycle.
Eg; billing cycle is 1st till 30th, Consumer terminates or has no Active Account of either 2(a) and/or 2(b) on the 15th, Consumer will be charged pro-rate of RM139 from 16th till 30th.

As we charge in advance, any pro-rated charges will be reflected in the following month's statement only.

3. **ROAMING**

Our voice and mobile internet data services plan we are giving you is exclusively for your use in our home country only and does not apply when you are Roaming. If you are Roaming, please check out the rates at <https://unifi.com.my/mobile/postpaid/roaming>

4. **INTERNATIONAL DIRECT CALLING (IDD)**

Our voice and mobile internet data services plan does not include any IDD calls made by you. If you wish to make any IDD calls, please check out the rates at <https://unifi.com.my/mobile/postpaid/idd>

5. **TETHERING PASS**

Our Postpaid Mobile Service allows tethering of mobile internet data of 10GB LTE HOTSPOT PER MONTH for free. For more, we suggest you to purchase our Tethering Pass. Please refer to <https://unifi.com.my/mobile/postpaid/addon>