

**FREQUENTLY ASKED QUESTIONS
FOR
NEW unifi MOBILE PREPAID #BEBAS**

NO	QUESTION	ANSWER
IDD & PREMIUM SMS		
1.	Can I make calls and send SMS to international numbers with unifi Mobile #BEBAS?	<ul style="list-style-type: none"> ▪ Definitely yes! The charges will be deducted from your account balance using Pay As You Use (PAYU) basis.
2.	How do I activate the International Direct Dialing (IDD) service?	<ul style="list-style-type: none"> ▪ Your IDD service is enabled by default and no deposit is required.
3.	How do I make an International call?	<ul style="list-style-type: none"> ▪ To make an international call, dial 00, followed by the country code you are calling, the area or city code, and the phone number. ▪ For example, if you're contacting someone in Brazil, (country code 55), in the city of Rio de Janeiro (city code 21), dial 00 - 55 - 21 - XXXX-XXXX. ▪ For your convenience, you can also replace 00 with + e.g. +55 21 XXX-XXXX
4.	What are the IDD rates?	<ul style="list-style-type: none"> ▪ You can log on to www.unifi.com.my/mobile/idd for further details.
5.	Will I get charged when I reply SMS to short code number? Example: 60001	<ul style="list-style-type: none"> ▪ Yes, charges may incur for replying to short code SMS. Please read carefully and do not reply to suspicious SMS.