

**FREQUENTLY ASKED QUESTIONS (FAQ)
FOR
unifi MOBILE #BEBAS ACTIVATION BONUS CAMPAIGN FOR NEW CUSTOMERS**

NO	QUESTION	ANSWER
QUESTIONS ON unifi MOBILE #BEBAS ACTIVATION BONUS CAMPAIGN FOR NEW CUSTOMERS		
1.	Can you tell us more about the latest campaign from unifi Mobile #BEBAS?	<ul style="list-style-type: none"> ▪ unifi MOBILE #BEBAS ACTIVATION BONUS CAMPAIGN for NEW CUSTOMERS is a limited time only campaign, exclusive for new #BEBAS customers. ▪ All you need to do is simply register and activate your new unifi Mobile #BEBAS to enjoy a BEBAS WEEKLY UNLIMITED LTE PASS for FREE.
2.	When is the campaign period?	The campaign runs from 18 August 2020 until further notice. This is an extension of a similar campaign held recently, but with an even simpler mechanics! So hurry, purchase our new starter pack now!
3.	Who is eligible for this campaign?	<ul style="list-style-type: none"> ▪ All of you! Simply register for a new unifi Mobile #BEBAS and activate the SIM during the campaign period.
4.	Is there a limit to the number of SIMs that I can subscribe?	<ul style="list-style-type: none"> ▪ Yes, the unifi mobile BEBAS subscription is limited to five (5) SIMs per ID.
5.	How can I activate my #BEBAS number?	<ul style="list-style-type: none"> ▪ The activation is easy. Just insert the SIM into your mobile phone or device and make sure your line is actively latched on to unifi network.
6.	I've subscribe 5 SIMs and activated all 5 SIMs during the campaign period. Am I entitled for FREE BEBAS WEEKLY UNLIMITED	<ul style="list-style-type: none"> ▪ Yes, you will receive a FREE BEBAS WEEKLY UNLIMITED LTE PASS for each of your lines.

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	<p>LTE for each of my SIMs?</p>	
<p>7.</p>	<p>When will I receive my FREE BEBAS WEEKLY UNLIMITED LTE PASS?</p>	<ul style="list-style-type: none"> ▪ Your FREE pass will be granted upon successful activation of SIM.
<p>8.</p>	<p>Does the FREE BEBAS WEEKLY UNLIMITED LTE PASS comes with validity?</p>	<ul style="list-style-type: none"> ▪ Yes! The FREE BEBAS WEEKLY UNLIMITED LTE PASS validity period is seven (7) days from the activation of SIM date and time.
<p>9.</p>	<p>How do I check if I have received my FREE pass?</p>	<ul style="list-style-type: none"> ▪ You will receive an SMS notifying you on the provisioning of your FREE BEBAS WEEKLY UNLIMITED LTE PASS. ▪ We highly encourage you to self-manage your account via your mobile@unifi app. Your FREE pass will be reflected on the “Dashboard” and “History” add-ons tab.
<p>10.</p>	<p>Who should I contact if I need any assistance or enquiries?</p>	<ul style="list-style-type: none"> ▪ Easy, you can contact us via TM’s digital channels for unifi Mobile #BEBAS such as: <ul style="list-style-type: none"> ▪ Live Chat with TM via mobile@unifi app ▪ Facebook at https://www.facebook.com/unifimobile/ ▪ Should you require a face-to-face interaction, you may visit us at any of the TMpoint outlets nationwide.