FREQUENTLY ASKED QUESTIONS (FAQ)
FOR
CariCari Listings

NO	QUESTION	ANSWER
About CariCari Listings		
1	**What is CariCari Listings?**	▪ CariCari Listings is a website for business owners to list their business via online for FREE. ▪ It helps business owners to further enhance the efficiency of their respective businesses and to expand their connection with their customers nationwide. ▪ For more info, visit our website here: https://listings.caricari.my/
Eligibility		
2	**Who is eligible to list their business on CariCari Listings?**	▪ CariCari Listings is open to all business owners in Malaysia, aged 18 years old and above.
3	**Can I still register to CariCari Listings as individual without a Business Registration Number?**	▪ Yes. You can register to CariCari Listings with your NRIC number. However, it is highly recommended to register with a Business Registration Number to keep your business listed on the website.
4	**Are Non-Malaysians eligible to register for business listing on CariCari Listings?**	▪ At the moment, the business listings are limited to Malaysian citizens only.
5	**Are brand agents eligible to register on CariCari Listings for business listing?**	▪ Yes. Brand agents are welcomed to list their businesses on CariCari Listings as well.
Registration		
6	**What are the documents that I need to submit for registration?**	▪ No supporting document is required. ▪ However, it is recommended to upload a logo and business profile photo to attract potential customers to browse your listing.

7	**I'm interested to list my business on CariCari Listings. Where can I register?**	▪ You can contact listings.cari@tm.com.my to enquire.
8	**How can I change or update my business information after the registration is completed?**	▪ You can contact listings.cari@tm.com.my to request for information update.
9	**Do I have to be a unifi customer to register my business in CariCari Listings?**	▪ Any local businesses can register and list their products or services at CariCari Listings. ▪ CariCari Listings is accessible to unifi customers as well as the general public.
10	**How much do I need to pay to list my business in CariCari Listings website?**	▪ Registration is FREE! So get your products or services listed in CariCari Listings website now.
Listing		
11	**What are the business listing categories available on CariCari Listings?**	▪ Below are some of the categories of business available in CariCari Listings: 1. ICT & Media 2. Wholesale & Retail 3. Professional Services 4. Construction 5. Manufacturing 6. Others
12	**I can't find a suitable listing category for my business. What do I do?**	▪ For now, please choose the closest category match to describe your business. You may contact listings.cari@tm.com.my for assistance.
13	**Is there any restriction or limitation in terms of products or services that can be listed in CariCari Listings?**	▪ Business owners can list any products or services in CariCari Listings, except products that are restricted or prohibited by local laws as clearly stated in the Terms & Conditions.
14	**How do I know that my registration is successful?**	▪ You will receive an email confirmation upon successful registration.

15	Can I register on behalf of other business owner?	▪ Yes. However, it is rightful for the business owner themselves to register their business with us.
16	How long will it take for me to receive the notification on successful registration?	▪ You will receive the confirmation email on successful registration approximately in three (3) to five (5) working days.
17	How long is the business listing will be available on the website?	▪ Your business information will remain available on the website, unless you request for de-listing. Should you opt out of CariCari Listings, please contact listings.cari@tm.com.my for assistance. ▪ You can contact us at listings.cari@tm.com.my